

ALABAMA BOARD OF PHARMACY

Donna C. Yeatman, R.Ph.
Executive Secretary

Location:
111 Village Street
Birmingham, AL 35242

(205) 981-2280
(205) 981-2330 Fax
www.albop.com



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Alabama Board of Pharmacy

Policy 19-003

Competencies and Requirements for Pharmacy Technician Training Programs

Applies to newly registered technicians as of January 1, 2020 (680-X-2-.14 section 10a)

Competencies

- Ethical, legal, and professional understanding of standards and regulations, both federal and state
- Maintaining patient privacy and confidentiality
- Role of the technician
- Terminology
- Pharmacy calculations
- Skills to read and interpret prescriptions
- Patient medication safety
- Other site-specific competencies may be included such as processes or compounding (non-sterile and/or sterile)

Training Requirements

1. Legal and ethical questions for technicians
 - a. Review federal law
 - i. Learn prescription processing in compliance with federal and state regulations
 - ii. Discuss controlled drugs by class, storage, ordering, record keeping, security, inventory, and punishment for violations.
 - b. Review of state law as necessary for work as a pharmacy technician
 - i. Activities permitted and not permitted by technician (review 680-X-2-.14)
 - ii. Requirements for a legal prescription
2. Professional standards regarding the roles and responsibilities of pharmacists, pharmacy technicians, and other pharmacy employees
 - a. Effective and professional verbal communication skills including conflict management
 - b. HIPPA and confidentiality
3. Terminology
 - a. Identify medical terminology specific to pharmacy including abbreviations and symbols
4. Calculations
 - a. Roman and Arabic numerals
 - b. Basic math skills that may include fractions, decimals, percent, ratios, proportions, calculation of quantity and days' supply, and calculation of amounts to dispense based on dosage (e.g. insulin)
5. Medication Safety
 - a. Error prevention strategies for processing prescriptions
 - b. Identify issues that require pharmacist intervention
 - c. Look alike/sound alike medications

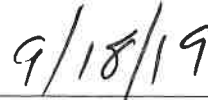
- d. High alert medications
- e. Leading and trailing zeros
- f. NDC or bar code safety checks

Policy adopted by the Board of Pharmacy during the Business Meeting 9/18/2019. This final draft was approved by all Board members.



Kenny Sanders, R.Ph

Alabama State Board of Pharmacy President



Date



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